

**Kiveton Park Medical Practice  
Patient Participation Group  
Wednesday 16<sup>th</sup> February 2022**

**Attending:** Keith Emsden, Alicia Higgins, Barry Winterbottom, Marsha Raynes, Mike Brabbs, Christian Morris, Judith Singelton, Katrina Fletcher, Tony Cowgill, Dr Thorman, Cassie Ogden

**Apologies:** Sandra Williams, Becky Clowes

**1. Welcome and Apologies:**

Keith welcomed everyone to the meeting, with a warm welcome to Christian who was attending his first meeting.

**2. Minutes and Approval**

The minutes from the November 2021 meeting were approved.

**3. Matters Arising**

All matters arising are covered in the agenda.

**4. News from the Surgery**

No news from the surgery.

**5. PCN – Tony**

Tony explained what the PCN was and that it involved Swallownest, Dinnington, Thurcroft and Kiveton surgeries. The next PCN meeting is Tuesday 22<sup>nd</sup> February 2022 on zoom at 2pm.

**6. Dr Thorman – COVID**

Dr Thorman spoke to the group about COVID and the steps to normalise things from the surgery's perspective.

In the initial days of COVID the surgery took several precautions and changes were made including:

- Feverish presentations were seen in the old baby clinic and were kept separate to other patients having face to face appointments in other parts of the surgery. The Clinician seeing the feverish patient also stayed separate to the other staff and patients. This clinician changed daily.
- COVID centres were set up for the feverish patients – Kiveton staff rang the first shifts which resulted in a number of the staff getting COVID
  - Luckily the surgery suffered no fatalities and none of the staff have serious long COVID.
- The COVID centres lasted around a year and then the vaccination programme began which allowed the pressure on the COVID centres to be reduced
- Calls were made:
  - No COVID symptoms – either dealt with over the phone or a face-to-face appointment was made
- The surgery agreed they didn't want to go back to normal overnight and are continuing to take continuous little steps to get back to normality.

At the moment the surgery:

- Has the doors back open
- No COVID screening required for face-to-face appointments – patients told if they have COVID symptoms to attend the COVID centre however, this is barely being used. If pts have feverish symptoms but have a negative Lateral Flow Test (LFT) then they can be seen at the surgery.

In the future:

- The surgery are hoping to withdraw their support from the COVID centre when it is no longer required and can be managed within the surgery.
- Deal with the backlog
  - Including medical patients such as check-ups
- Reassure the vulnerable patients that may still be isolating due to fear

## **7. Helen/Alicia**

Nothing to add.

## **8. Treasurer's Report**

Barry has been having some problems with the bank wanting to close the bank account down due to not much activity happening with the account. This is still ongoing, but the money is going to be transferred to the surgery account where it will be kept on behalf of the group.

The balance still remains at £263.38.

As we are closing the account, we may be charged to close it.

## **9. Any Other Business**

Keith asked the group if we would be happy to get more involved with CRY charity again, which the group agreed with.

Keith also asked the group of any suggestions for future talks. Alicia is going to contact Wales High School about their mental health ambassador scheme they have and see if someone is able to come and talk to the group about the scheme and young people's mental health. Katrina also asked about a talk on Coeliac disease in young people.

## **10. Next Meeting is on 16<sup>th</sup> March 2022.**

The meeting closed at 7pm.